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PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: James Storms; Gerard A. Lauer Confirmation No. 6561
Serial No.: 10/815,101 Customer No.: 28863
Filed: March 31, 2004 Examiner: Unknown
Group Art Unit: 3626
Docket No.: 1054-001US01
Title: CLIENT MANAGEMENT SYSTEM FOR SOCIAL SERVICE ORGANIZATIONS

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on

August 11, 2004By: Angela Watson

Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Mail Stop: Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Applicant has enclosed a copy of each article cited and each foreign document cited.

Respectfully submitted,

Date: August 11, 2004

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Form 149*		Docket Number: 1054-001US01		Application Number: 10/815,101	
INFORMATION DISCLOSURE STATEMENT IN AN APPLICATION (Use several sheets if necessary)					
Applicant: James Storms; Gerard A. Lauer		Filing Date: March 31, 2004			
Examiner Name: Unknown		Group Art Unit: 3626			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate	
FOREIGN PATENT DOCUMENTS					
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
/JW/	Overview//ServicePoint, http://www.servicept.com/modules.php , Bowman Internet Systems, LLC, 2004.				
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EXAMINER /Jamisue Webb/	Date Considered 06/22/2008
*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Based on Form PTO-FB-A820
(Also form PTO-1449)

Patent and Trademark Office, U.S. Department of Commerce